



NATURAL SURFACES
Rennie: Hand Crafted Wall Covering

IMPORTANT: READ UPON RECEIPT OF PRODUCT

The Rennie pattern is handcrafted and variations should be expected throughout the roll. Although extreme care is taken during manufacturing, variations in shade and texture are to be expected. Final inspections are the responsibility of the user. Do not cut any material until you have fully read the hanging instructions and undertaken a thorough inspection of the goods. **We will not replace any cut merchandise.** Application of any material is interpreted as acceptance of the product. An experienced professional should install handcrafted wall coverings and no claims are allowed for material costs after the installation of more than three drops. Absolutely no claims will be accepted for labor and, or any incidental costs.

Hanging Instructions

Inspection Process:

Do not cut or hang any material until you have fully read the hanging instructions and undertaken a thorough inspection of the goods. Upon receipt of goods fully inspect all rolls to ensure you have received the correct pattern, reference number and lot. Check for extreme color variations and other technical defects. An experienced professional should install grasscloth wall coverings. No claims are allowed for material costs after the installation of more than three drops. Absolutely no claims will be accepted for labor or incidental costs. Only full, uncut rolls with the original factory wrapping are accepted for return providing they are returned within 30 days of invoice. All returns are subject to a 35% handling fee with all freight prepaid.

Wall Preparation:

Carefully prepare the wall before hanging. The wall should be smooth, solid, dry, and clean. Remove any dark stains or patches on the wall to ensure the wall is evenly coloured. Apply lining paper where applicable. Do not hang over glossy or non-porous areas. Painted walls should be rubbed down to remove grease or soil and glossy paint should be rubbed with an applicable sand paper. Pre-paste porous wall surfaces such as plaster board or chip board. Never hang over new plaster or un-primed wall areas. Grasscloth has good permeability however if moisture sources are not eliminated at the origin, no surface material applied to walls will prevent moisture accumulation and mold growth.

Trimming:

Handcrafted wall coverings are usually cut into strips and dry trimmed. Take care to trim accurately. Be sure edges are even before installation. Each shipment contains bolts marked with consecutive numbers. This is the order in which the product was manufactured and should be followed in installation.

Adhesive:

You **MUST** use a quality grade of heavy-duty premixed clear vinyl adhesive with low water content. **Do not dilute.** Using another type of adhesive will be solely at the risk of the installer. Handcrafted wall covering are not strippable or, peelable. Prepare walls using triple adhesive if wall covering is to be removed at a later date. Apply an even coat of adhesive to the back of the wall covering using a soft nap roller. Allow the adhesive to become tacky. Book product for at least 20 minutes. Additionally, if required pre-paste the wall, allow wall to tack and apply strip.

Test Hanging:

Test hang three panels and carefully review materials and application. If satisfactory, continue the installation. If not, contact your local sales representative or customer service. There is no responsibility for the installation of material beyond three panels and, or for any labor.



Installation:

Experienced workers and contractors should install all wall coverings in strict accordance with these instructions. Material must be dry table trimmed. DO NOT DOUBLE CUT. Apply material to wall using a soft brush, plastic smoother, or, drywall blade wrapped with a soft cloth to lie out the material. When smoothing, work from the center out to the edges. To avoid trapping air bubbles, use an oval seam roller to butt seams. Wash smoothing brush and seam roller often: an accumulation of paste on tools may mark or scratch the material. Completely clean adhesive off the surface after each strip is hung. Wash seams with a damp sponge and clean warm water. Change rinse water often. Any adhesive left on the surface can cause flaking. Dry carefully with a soft cloth or chamois.

Maintenance:

Stains can be removed when immediately wiped off with a clean sponge or rag (slightly damp). Use a mild detergent to clean the wall covering. Do not soak. Avoid excess rubbing or pressure so as to not damage the finish.